

Covid-19 Lockdown stage 4 update

Chinese medicine is considered an essential service as a registered profession and practitioners are able to remain open to treat patients for *essential care* to avoid a significant deterioration in the health or wellbeing of the patient (i.e. avoid need for specialist, hospital/emergency visits or additional care as specified on the VicGov website)

To abide with these requirements, for the next 6 weeks

- **Herbal consultations:** we will conduct all herbal consultations via Telehealth (phone/skype) and make up herbs to be picked up or mailed out to you.
If you just need to pick up herb repeats, please give us a call to arrange a collection time.
- **Acupuncture:** we will postpone routine care but attend to patients who need *essential care*
- **Massage:** all massage treatments will be postponed

Important requirements to keep everyone safe

- Please call us if you experience any symptoms that may be associated with Covid-19, or if you have been in contact with a positive Covid-19 patients before visiting our clinic. We cannot see you face to face in that case, but may be able to assist with Telehealth
- Please keep in mind that it is a government requirement to wear a mask
- We check everyone's temperature upon arrival and provide hand sanitiser and keep to strict safety guidelines

We thank you for your understanding in these challenging times